

Heating Oil

X-TREME SERVICE PLAN



Your Comfort Matters

Our Xtreme Service Plan keeps your boiler or furnace running safely, efficiently, and reliably while helping prevent unexpected breakdowns and costly repairs.

Regular maintenance catches small issues early, giving you dependable comfort, predictable costs, and faster service when you need it most.



Priority Service Scheduling
Move to the front of the line during peak heating season



Annual Precision Tune Up
Thorough safety checks performed by our EPA certified technicians



Exclusive Repair Coverage
No charge on covered repairs if issues arise

SOS Service Plans are Perfect for

- 🔥 Homeowners who want fewer surprises
- 🔥 Families who value safety and reliability
- 🔥 Anyone looking to protect their heating system investment



PLAN BENEFITS

- VIP Priority Service
- Free Annual Tune-Up
- Around the Clock No Heat Service Included
- NO Trip Charge
- NO Cost Repairs
- NO Charge on 107 Major Parts
- 10% Off Repairs for Non-covered Parts
- 5% Off Boiler or Furnace Installation

Service Plans Save Money!

See back for Terms & Conditions

845.351.4700
sosxtremecomfort.com



107 Covered Repair Parts & Services

Controls

- air scoop
- air vent
- ball valve
- blow-down valve
- blower bearings
- blower circuit board
- blower complete
- blower motor
- blower shaft
- blower wheel
- boiler drain
- boiler drain cap
- cad cell control
- capacitor
- check valves
- combination control
- domestic water mixing valve
- draft regulator
- emergency switch
- expansion tank
- Extrol tank (#15, #30, #60)
- feed valve (steam, h/w)
- flow control valve
- fuel filter complete
- gate valves
- glass gauge
- heating pipes (exposed)
- high-limit control
- low-limit control

- low-voltage transformer
- low-water cutoff complete (hot water only)
- pop safety valve
- preference relay
- pressure reducing valve
- pressuretrol control
- primary control
- purge valve
- relief safety valve
- reverse aquastat
- smoke pipe
- solenoid valve
- stack control
- switching relay
- temperature gauge
- thermostat (manual)
- triple aquastat

- cad cell wires
- delayed oil valve
- delayed oil valve coil
- electrode assembly
- electrodes
- end cone
- ignition leads
- ignition transformer
- ignition transformer gaskets
- ignition wiring
- low-voltage wiring (exposed)
- nozzle
- nozzle adapter
- nozzle line
- porcelains
- pump coupling
- turbulator

- zone valve complete
- zone valve motor
- zone valve powerhead
- zone valve relay
- zone valve stem

Burner Replacement Parts

- blast tube
- burner cables
- burner coupling
- burner fan
- burner flange gasket
- burner gasket
- burner motor
- burner switch
- buss bar ignition leads
- cad cell assembly
- cad cell eye

Hot Water Systems

- circulator bearing assembly
- circulator complete (excludes high velocity models)
- circulator coupling
- circulator impeller
- circulator motor
- circulator motor mounts
- circulator relay
- circulator seal
- circulator switch
- circulator wicking
- water feeder

Fuel Supply Parts

- fill cap
- fromatic valve
- fuel filter cartridge
- fuel pump
- fuel pump bleeder
- fuel pump seal
- fuels pump strainer
- vent cap

Warm Air Systems

- air regulator
- air stat
- blower belt
- blower pulley
- fan control
- limit control

Other

- anti-hum device
- oil safety valve
- tiger loop



Terms & Conditions

- SOS Heating Oil Xtreme Plan is only available to customers who are on Automatic Delivery. Customer must have an account in good standing and purchase a minimum 800 gallons of fuel per year in order to qualify for this service. The price quoted is for an ordinary residence or a comparable size, semi commercial system with a firing rate of up to 2 gallons per hour.
- A heating system tune-up will be performed once during the service plan term, during regular working hours, as scheduled by our service department. SOS Xtreme Comfort is not responsible for performing the tune-up if we are unable to contact the customer during normal working hours. All tune-ups must be scheduled between March 1 and November 30. From December 1 through February 28 an additional fee of \$50 shall be applied. (except for new service plan customers.)
- After hours service includes emergencies only. Emergencies are defined as follows; no heat below 40° F, major water leak which cannot be contained and will harm the home and/or contents of the home, oil leak which cannot be contained and will harm the home and/or contents of the home, or no hot water between 7:00 a.m. - 7:00 p.m. only.
- Any labor and/or parts billed prior to acceptance of this agreement cannot be credited. Repairs required to correct pre-existing conditions are not covered by the plan and will be charged at the company's normal rates.
- SOS Xtreme Comfort reserves the right to reject any service plan after inspection of the customer's heating system.
- Only personnel of SOS Xtreme Comfort may work on the heating system covered by this agreement, or the agreement shall be deemed null and void, effective immediately. The unused portion of the agreement shall not be credited.
- Each heating system must have an oil filter installed on the oil suction line before commencement of the agreement.
- This agreement is not written on a pro rata basis and no refund will be made if it is cancelled by the customer prior to its normal expiration date or if other terms of this agreement are not met. In the event the customer's house is sold, the unused portion of the contract may be transferred to the new homeowner at the sole discretion of SOS Xtreme Comfort. If the customer elects to payoff a service plan as part of a budget plan and then chooses to cancel the service plan or discontinue payments, the full amount outstanding shall accelerate and become due and owing.
- Hot water coils, combustion chambers, oil tanks, oil lines, zone dampers, zone control boards and power venters are excluded from this agreement.
- This agreement does not cover parts or labor when failure is due to vacant or unattended premises; blown or loose fuses; emergency switch in the "off" position; thermostat set too low to call for heat; lack of oil when delivery has been delayed due to delinquency in payment for oil.
- SOS Xtreme Comfort shall not be held liable for the inability to supply or obtain obsolete parts not available through regular sources of supply.
- SOS Xtreme Comfort is not responsible for the condition of the oil storage tank, its components or the accumulation of sludge, sediment, bacteria or water, or frozen lines. Service calls related to the condition of the storage tank are not covered under this agreement. Furthermore, this Agreement does not warranty the fuel oil tank, the integrity of the fuel oil tank, the degradation of the steel of the oil tank, or any accumulation of water in the fuel oil tank. SOS Xtreme Comfort does not maintain the fuel oil tank. It is strictly the customer's responsibility to maintain and test the fuel oil tank.
- This agreement does not cover service or replacement parts due to customer breakage, acts of nature, fire damage, flooding, freezing, explosions or other causes beyond the control of SOS Xtreme Comfort.
- It is agreed that if any tax or other charges are imposed by any governmental authority with respect to the sale, delivery or disposal of the products covered hereby, it will be added to the price to be paid by the buyer. A finance charge of 1.5% per month, for an annual percentage rate of 18%, is charged on items not paid 30 days from statement date. Service plans are not in force if account is 60 days overdue.
- SOS Xtreme Comfort shall not be held responsible for damage or resulting losses if the fulfillment of the agreement shall be delayed or prevented by wars, acts of enemies, strikes, inability to secure technicians, parts, material or transportation or by any other condition not reasonably within its control.
- The length of this agreement is one year and the agreement will be automatically renewed each year at the prevailing rate unless we are notified of cancellation in writing 30 days prior.
- The service plan includes only the repair and replacement of parts specifically listed herein that are defective due to ordinary use or wear and tear based on the judgment of SOS Xtreme Comfort. SOS Xtreme Comfort is not liable for frozen pipes and/or damage to a house or commercial building and/or contents thereto when the heating system stopped working due in part or in whole to a defective part on the heating system.
- This is the entire plan. This plan cancels and supersedes all prior plans.

PLEASE KEEP FOR YOUR RECORDS!

SOS Heating Oil Xtreme Plan v4.8