

Propane XTREME SERVICE PLAN



Your Comfort Matters

Our Xtreme Service Plan keeps your boiler or furnace running safely, efficiently, and reliably while helping prevent unexpected breakdowns and costly repairs.

Regular maintenance catches small issues early, giving you dependable comfort, predictable costs, and faster service when you need it most.



Priority Service Scheduling
Move to the front of the line during peak heating season



Annual Precision Tune Up
Thorough safety checks performed by our EPA certified technicians



Exclusive Repair Coverage
No charge on covered repairs if issues arise

SOS Service Plans are Perfect for

- Homeowners who want fewer surprises
- Families who value safety and reliability
- Anyone looking to protect their heating system investment

PLAN BENEFITS

- VIP Priority Service
- Free Annual Tune-Up
- Around the Clock No Heat Service Included
- NO Trip Charge
- NO Cost Repairs
- NO Charge on 90 Major Parts
- 10% Off Repairs for Non-covered Repairs
- 5% Off Boiler or Furnace Installation

Service Plans Save Money!

See back for Terms & Conditions

845.351.4700
sosxtremecomfort.com



90 Covered Repair Parts & Services

Controls

- air scoop
- air vent
- ball valve
- blow-down valve
- blower bearings
- blower circuit board
- blower complete
- blower motor
- blower shaft
- blower wheel
- boiler drain
- boiler drain cap
- cad cell control
- capacitor
- check valves
- circulator bearing assembly
- circulator complete
- circulator impeller
- circulator motor
- circulator relay
- circulator seal
- combination control
- domestic water mixing valve
- draft regulator
- emergency switch
- expansion tank

- Extrol tank (#15, #30, #60)
- feed valve (steam, h/w)
- flow control valve
- gate valves
- glass gauge
- heating pipes (exposed)
- high-limit control
- low-limit control
- low-voltage transformer
- low-water cutoff
- low-water cutoff complete
- pop safety valve
- preference relay
- pressure reducing valve
- pressuretrol control
- primary control
- purge valve
- relief safety valve
- reverse aquastat
- smoke pipe
- solenoid valve
- stack control
- switching relay
- temperature gauge
- thermostat (manual)
- triple aquastat
- zone valve complete

- zone valve motor
- zone valve powerhead
- zone valve relay
- zone valve stem

Warm Air Systems

- blower belt
- blower motor
- blower motor pulley
- fan control
- limit control

Hot Water Systems

- circulator coupling
- circulator impeller
- circulator motor
- circulator motor mount
- circulator wicking
- circulator complete

Gas Burner Parts

- burner orifice
- burner tube
- gas valve

- gas valve orifice
- low voltage transformer
- pilot burner
- pilot tube
- pressure switch
- sensor
- sensor ignition module
- thermocouple

Venting Parts

- fan inducer motor
- flue damper
- flue pipe

Other

- air valve
- altitude and temperature gauge
- automatic flue damper
- isolated gas pipe
- purge valve
- pyrostat

Services

- bleeding of radiators
- purging of heating system

Terms & Conditions

- SOS Propane Xtreme Plan is only available to customers who have an account in good standing and purchase a minimum 800 gallons of fuel per year in order to qualify for this service.
- A heating system tune-up will be performed once during the service plan term, during regular working hours, as scheduled by our service department. SOS Xtreme Comfort is not responsible for performing the tune-up if we are unable to contact the customer during normal working hours. All tune-ups must be scheduled between March 1 and November 30. From December 1 through February 28 an additional fee of \$50 shall be applied. (except for new service plan customers.)
- After hours service includes emergencies only. Emergencies are defined as follows; no heat below 40° F, major water leak which cannot be contained and will harm the home and/or contents of the home, or no hot water between 7:00 a.m. - 7:00 p.m. only.
- After 4:00 p.m., fuel delivery will be made the next day for no hot water or no cooking due to the loss of propane.
- Any labor and/or parts billed prior to acceptance of this agreement cannot be credited. Repairs required to correct pre-existing conditions are not covered by the plan and will be charged at the company's normal rates.
- SOS Xtreme Comfort reserves the right to reject any service plan after inspection of the customer's heating system.
- Only personnel of SOS Xtreme Comfort may work on the heating system covered by this agreement, or the agreement shall be deemed null and void, effective immediately. The unused portion of the agreement shall not be credited.
- This agreement is not written on a pro rata basis and no refund will be made if it is canceled by the customer prior to its normal expiration date or if other terms of this agreement are not met. In the event the customer's house is sold, the unused portion of the contract may be transferred to the new homeowner at the sole discretion of SOS Xtreme Comfort. If the customer elects to pay for a service plan as part of a monthly payment plan and then chooses to cancel the service plan or discontinue payments, the full amount outstanding shall accelerate and become due and owing.
- Hot water coils, combustion chambers, zone dampers, zone control boards and power venters are excluded from this agreement.
- This agreement does not cover parts or labor when failure is due to vacant or unattended premises; blown or loose fuses; emergency switch in the "off" position; thermostat set too low to call for heat.
- SOS Xtreme Comfort shall not be held liable for the inability to supply or obtain obsolete parts not available through regular sources of supply.
- This agreement does not cover service or replacement parts due to customer breakage, acts of nature, fire damage, flooding, freezing, explosions or other causes beyond the control of SOS Xtreme Comfort.
- It is agreed that if any tax or other charges are imposed by any governmental authority with respect to the sale, delivery or disposal of the products covered hereby, it will be added to the price to be paid by the buyer. A finance charge of 1.5% per month, for an annual percentage rate of 18%, is charged on items not paid 30 days from statement date. Service plans are not in force if account is 60 days overdue.
- SOS Xtreme Comfort shall not be held responsible for damage or resulting losses if the fulfillment of the agreement shall be delayed or prevented by wars, acts of enemies, strikes, inability to secure technicians, parts, material or transportation or by any other condition not reasonably within its control.
- The length of this agreement is one year and the agreement will be automatically renewed each year at the prevailing rate unless we are notified of cancellation in writing 30 days prior.
- This is the entire plan. This plan cancels and supercedes all prior plans.
- The service plan includes only the repair and replacement of parts specifically listed herein that are defective due to ordinary use or wear and tear based on the judgment of SOS Xtreme Comfort. SOS Xtreme Comfort is not liable for frozen pipes and/or damage to a house or commercial building and/or contents thereto when the heating system stopped working due in part or in whole to a defective part on the heating system.

PLEASE KEEP FOR YOUR RECORDS!